PACIFIC COUNTY COMMUNICATIONS ENTRY LEVEL/LATERAL TELECOMMUNICATOR (DISPATCH)

PACCOM 911

Pacific County Communications Center now accepting applications for Entry Level/Lateral Telecommunicator.

Applications will be accepted by the Director until the position is filled.

The monthly salary range for Telecommunicator is \$3,926 - \$5,000, including but not limited to, health care benefits, retirement benefits, and leave accrual benefits.

TELECOMMUNICATOR MINIMUM REQUIREMENTS

- U.S. Citizen or legal permanent resident
- Minimum age of 18 at time of appointment
- High School diploma or G.E.D. certificate
- Valid driver's license
- Ability to read and write English as required by RCW 41.14.100
- Candidates must be able to provide proof of typing minimum 40 wpm
- Meet the Pacific County Employment Standards
- Certification showing to have completed CJTC Telecommunicator I and II (or comparable training program) LATERAL APPLICANTS ONLY
- Completed minimum of two years working as a Telecommunicator LATERAL APPLICANTS ONLY

DUTIES OF A TELECOMMUNICATOR

- Taking incoming calls from the public
- Evaluating and prioritizing calls for service
- Operating multi-frequency radio equipment
- Dispatching law enforcement, fire and emergency medical instructions
- Providing pre-arrival and/or emergency medical instructions
- Entering and retrieving data from law enforcement computer systems
- Monitoring and maintaining information on location of all in-service law enforcement, fire and emergency medical units
- Operating TDD/TTY devices
- Maintains security and controls access to the jail and communications center

APPLICATION PROCESS

- Applications may be obtained at the Pacific County Communications Center, email <u>paccom@co.pacific.wa.us</u>, <u>Pacific County Employment Opportunities</u> <u>website at <u>https://www.co.pacific.wa.us/employment/index.htm</u> or by calling (360) 875-9340
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- Complete the Pacific County application for employment

 Submit application packet with supporting documents to Pacific County Communications Center, PO Box 5, South Bend, WA 98586, in person to the Communications Office in the Pacific County Courthouse basement or by emailing paccom@co.pacific.wa.us (please be sure to follow-up to ensure it was received). Lateral Applicants are required to submit a copy of their Certification for Telecommunicator I and II (or comparable training program)

Pacific County does not discriminate on the basis of race, color, national origin, sex, religion, age or disability in employment or the provision of services.